



CARPENTERSVILLE'S CURBSIDE REFUSE, RECYCLING AND  
YARDWASTE COLLECTION PROGRAM



DO'S and DON'TS for CARTS

**DO:**

- Carefully read this brochure.
- Place all refuse and recyclables in the appropriate cart.
- Keep the lid closed.
- Place the cart as close as possible to the curb on collection day with the wheels facing toward the house and return it to the house when empty.
- Leave approximately 2 feet between each cart.
- Pull the cart . . . it's easier than pushing.
- Notify Groot if your cart is damaged or stolen or if you have any questions.

**DON'T:**

- Place any type of hazardous waste in the cart. (Contact your municipality regarding hazardous waste disposal.)
- Place hot ashes in the cart.
- Paint or write on the cart.
- Remove the cart from your residence



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## **SERVICE DAYS**

See attached map. When your scheduled collection day falls on one of the six following holidays (New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas), your collection will be delayed by one day. All material must be placed out for collection by 6:00 am.

## **REFUSE SERVICES**

Groot provides each residential customer, serviced at the curb, with a green refuse cart. All refuse material must be placed in the cart for collection. The cart will be maintained by Groot and is the property of Groot. Lost, damaged or stolen carts will be replaced at no cost to you. Old refuse cans, no longer needed, will be collected by Groot at no extra charge. Please place a note on the can informing Groot that the can needs to be disposed of or simply place the can inside your refuse cart. Be sure to write your cart's serial number down and keep it in a safe place, just in case it is not at the curb after collection.

## **RECYCLING SERVICES**

Groot will provide each residential customer, serviced at the curb, with a new blue recycling cart. All recycling material must be placed in the cart for collection. The cart will be maintained by Groot, and is the property of Groot. Lost, damaged or stolen carts will be replaced at no cost to you.

Please refer to the attached list for an expanded list of items that can be recycled. **Remember the more you recycle, the more space you save in your refuse cart!**

## **YARDWASTE**

There will be no change to the yardwaste collection program. Groot will continue to provide weekly yardwaste collection for all single family residents from April 1st through November 30th. All yardwaste must be placed in biodegradable paper bags. Biodegradable paper bags must not exceed 33 gallons in size and 50 pounds in weight. Residents may request a separate yardwaste cart for a seasonal fee and a one-time drop off charge, by simply calling Groot at (847) 429-7370. *Christmas trees are collected from December 26<sup>th</sup> through January 31<sup>st</sup> at no additional charge. Afterwards, they can be disposed of as a bulk item.*

## **BULK ITEMS**

Every week, each residence may place up to (1) one bulk item (i.e. sofa, chair, table, etc.) out for collection at no extra charge. Bulk items will be collected on regularly scheduled collection days.

## **CONSTRUCTION DEBRIS**

Your refuse cart is equipped to handle small amounts of household construction debris. Material from "do-it-yourself" projects is not to exceed (1) cubic yard and will be collected at no charge provided that the material is inside the cart. Wood pieces must not exceed 4 feet in length and must be bundled. Bundles must not exceed 50 pounds in weight and not include nails.

## **WHITE GOODS/APPLIANCES**

White Goods or appliances, such as refrigerators, freezers, washers, dryers or ovens will be collected on regularly scheduled collection days. Each white good/appliance must have ten (10) stickers affixed to it for pickup. Stickers may be purchased at the Village Hall. Please call Groot at (847) 429-7370 to schedule your pickup.

## **SENIORS/DISABLED**

Those individuals that qualify for the Village's Senior/Disabled water discount may request a smaller cart by calling the Village Hall at (847) 426-3439.

## **EXTRA CARTS**

Residents may request an additional cart, for a monthly fee, by simply calling Groot at (847) 429-7370. You will be billed directly for the extra cart.

## **CART SET OUT AND REMOVAL TIME**

Carts must be at the curb by 6 a.m. the day of pick up. If you set out your refuse and recycling the day before collection, it can be at the curb from 4 p.m. on. Carts must be removed from the curb by 7 p.m. the day of pickup.

## **CART STORAGE**

Carts should not be visible from any street and should not be a nuisance to any adjacent property.



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### **COMMINGLED CONTAINERS:**

- Aluminum Cans, Trays & Foil (trays & foil must be cleaned) Steel Cans & Tin Cans Aseptic Packaging & Gable Top Containers (milk & juice cartons & juice boxes)
- Glass Bottles and Jars - (clear, brown, green) *No window glass, dinnerware or ceramics*
- PET Soda, Water, & Flavored Beverage Bottles (#1 clear and green plastic resin) HDPE Milk & Juice Jugs (#2 clear plastic resin) HDPE Detergent & Fabric Softener Containers (#2 colored plastic resin)
- PVC narrow neck containers (#3 plastic resin); such as health & beauty aid products, household cleaners
- LDPE Grocery Containers (#4 plastic resin); such as margarine tubs, frozen dessert cups, six and twelve pack rings.
- PP Grocery Containers (#5 plastic resin); such as yogurt cups, ketchup bottles and narrow neck syrup bottles.
- #7 Plastic Resin Narrow Neck Containers Only.
- Plastic Buckets, such as kitty litter containers (5 gallon size maximum). *Please remove metal handles.*

### **PAPER FIBER:**

- Newspaper, including inserts (remove plastic sleeves) Cardboard (no waxed cardboard)
- Kraft (brown paper) Bags
- Magazines, Catalogs and Telephone Books
- Office, Computer, Notebook & Gift Wrap Paper (no metal clips, spirals, binders) Chipboard (cereal, cake & food mix boxes, gift boxes, shoe boxes, etc.)
- Carrier Stock (soda & beer can carrying cases)

#### Notes:

1. All containers to be emptied and rinsed clean.
2. No motor oil, insecticide, herbicide or hazardous chemical containers.
3. Plastic bags should be returned to grocery or department store.
4. No plastic film (sheets, tarps or wrap).
5. Expanded foam and clear polystyrene not accepted per joint advisory from the Illinois Recycling Association, Illinois Department of Commerce and Community Affairs and the U. S. Environmental Protection Agency (Region 5).



# CARPENTERSVILLE'S CURBSIDE REFUSE, RECYCLING AND YARDWASTE COLLECTION PROGRAM



## FREQUENTLY ASKED QUESTIONS

**Question:** **Why a cart?**

**Answer:** carts are safer, cleaner, have attached covers, have greater stability, are impervious to animals and insects and provide for a cleaner and more attractive looking neighborhood.

**Question:** **What do I do with my old garbage cans and recycling bins?**

**Answer:** Old cans and bins may be placed inside the green refuse cart for disposal. If for any reason your old can does not fit inside the cart simply place a note on the can requesting that it be discarded and the driver will throw it away. (Residents are not required to purchase their own garbage cans.)

**Question:** **Do I need to place my recycling cart out for pickup every week?**

**Answer:** No, because your recyclables are a clean commodity and don't represent a health hazard or odor problem you may place your recycling cart out for collection as often or infrequently as you like.

**Question:** **Does all the refuse and recycling material I set out for collection have to be contained in either my refuse cart or recycling cart?**

**Answer:** Yes. The only exception is bulk items that are too big to fit in the cart (furniture, mattresses, old bikes, etc.).

**Question:** **What if I have extra material for some reason?**

**Answer:** If you fully utilize your recycling cart and properly recycle, your 95 gallon refuse cart should easily accommodate all your refuse needs. Other ways to increase the amount of useable space in your cart would be to compact the material and puncture any plastic bags before placing them in the cart thereby eliminating wasted air space. On the occasion when you find yourself with excess material you may use a smaller plastic bag or garbage can and must affix one sticker to each bag and can set out for collection. If you find yourself continually struggling with excess material, you may request an additional cart for a monthly fee, by simply calling Groot at (847) 429-7370. You will be billed directly for the extra cart.

**Question:** **Will there be any changes to the yardwaste program?**

**Answer:** No, you may still use bio-degradable paper bags. Please remember that all yardwaste bags must be less than 33 gallons in size and 50 pounds in weight. You may also request a separate yardwaste cart, for a seasonal fee and one-time drop off charge by simply calling Groot at (847) 429-7370.

**Question:** **Who do I call if I have questions or my cart is not picked up?**

**Answer:** Call Groot at (847) 429-7370. Their Customer service department is staffed with live operators between the hours of 7:00 a.m. and 5:00 p.m., Monday through Friday and from 8:00 a.m. to 12:00 noon on Saturday.

**Question:** **Can I put my address on my cart?**

**Answer:** No, but each cart has a unique serial number imprinted on the side that can be recorded so that you know which cart is yours. Excessive labeling of the carts tends to give the neighborhood a careless look and gives the appearance of graffiti.

**Question:** **What if my cart is severely damaged, lost or stolen?**

**Answer:** Notify Groot directly and it will be replaced at no extra charge.