

REMEMBERING WHEN "A FIRE AND FALL PREVENTION PROGRAM FOR OLDER ADULTS"

This program was developed by the NFPA Center for High-Risk Outreach and the Centers for Disease Control and Prevention (CDC) to help older adults live safely at home for as long as possible. The program is centered on 16 key safety messages that were developed by experts and practitioners from national and local safety organizations.

How to Prevent Fires

- Be kitchen wise
- Stop, drop, and roll
- Smoke alarms save lives
- Give space heaters space
- If you smoke, smoke outside
- Know your local emergency number
- Plan your escape around your abilities
- Plan and practice your escape from fire

How to Prevent Falls

- Clear the way
- Tread carefully
- Take your time
- Exercise regularly
- Look out for yourself
- Put your best foot forward
- Be aware of uneven surfaces
- Wipe up spilled liquids immediately

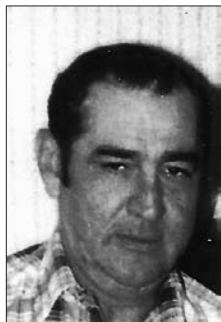
Carpentersville Firefighters will go into the older adult's home and present the prevention tips, also install smoke detectors in every bedroom with a 10 year battery, and night lights that are needed FOR FREE. Carpentersville residents 65 and older or disabled residents are eligible. If you are interested in this service, contact Firefighter Arturo Carrillo at 847-426-2914 or via email to acarrillo@vil.carpentersville.il.us.

UPCOMING 2009 CONSOLIDATED ELECTION

Three Village Board Members and the Village President's seat will be up for election on April 7, 2009.

Early voting will be available between March 16, 2009 and April 2, 2009. Visit the Kane County website at www.kanecountyelections.org for voting locations. If you are unable to vote in person, please contact the Kane County Clerk's office for other available options at 630-232-5990.

For more information contact Terri Wilde, Village Clerk, at 847-426-3439 ext. 292 or twilde@vil.carpentersville.il.us



IN MEMORY

Warren Nerge, a 35 year Water Department employee, passed away on January 19, 2009. Warren started his long career with the Village on August 26, 1974 and worked as the customer service man for many years. His kindness and hard work ethic will be missed by everyone that worked with him. Thank you Warren, for a job well done.

CENSUS 2010

The success of the 2010 Census is in our hands. It's up to each and every one of us to respond and ensure that our families, friends and neighbors respond as well.

For more information, please visit
<http://2010.census.gov>

CARPENTERSVILLE IMPROVEMENT COMMITTEE (CIC) NEEDS YOUR HELP

The CIC is seeking volunteers to work this spring on improvement projects. This year, the committee will focus on two projects: Adopt-a-block and Paint-a-thon. These projects provide residents with an opportunity to become involved to ensure that our neighborhoods are well maintained.

This is an important time to work on these projects as abandoned properties, due to increasing foreclosure rates, can quickly have a negative impact on a neighborhood. Under the leadership of the CIC, volunteers can help by maintaining the curb appeal of the worst of these properties.

Adopt-a-block offers an opportunity to work along side your neighbors to ensure that each property along your block is being maintained by removing graffiti, planting vegetation to prevent access to walls or fences prone to graffiti, picking up litter, removing rubbish, mowing the grass, and trimming shrubs and bushes.

Paint-a-thon will be an annual event. This year, the CIC is planning this program for September. Details of the paint-a-thon will be released at a later date.

You may get involved today by completing a volunteer application form available online at <http://vil.carpentersville.il.us> or by calling CIC Chair, Pat Schultz at 847-770-2562.

YARDWASTE

Residents are reminded that yardwaste collection begins on Wednesday, April 1st on your regularly scheduled pickup date. No stickers are needed for yardwaste bags.

Yardwaste such as grass clippings, leaves, garden and winter yard debris should be placed in a thirty-three (33) gallon size brown Kraft paper bag. Bags should not weigh more than fifty (50) pounds.

If you have branches ready for disposal, please be sure that the branches do not exceed four (4) feet in length or four (4) inches in diameter. Branches must be bundled with biodegradable string or twine. Bundles should not exceed twenty-four (24) inches in diameter.

Residents also have the option to rent a 95-gallon cart for yardwaste rather than purchasing yardwaste bags. The cost to rent a yardwaste cart is \$37.80 (\$39.60 after May 1st) for the season, April 1st through November 30th, plus a one-time delivery charge of \$25.00. If interested, please contact ARC Disposal at 847- 981-0091.

TAX SEASON DON'T FALL VICTIM TO A SCAM

With Income Tax filing season here, the Carpentersville Police Department reminds residents to be cautious about disclosing personal identifying information, other than through your official government tax returns. The Internal Revenue Service (IRS) has recently warned taxpayers to beware of several current email and telephone scams that use the IRS name as a lure. The IRS expects such scams to continue through the end of tax return filing season and beyond. The scams are designed to trick people into revealing personal and financial information, such as Social Security, bank account or credit card numbers to enable the crooks to commit identity theft.

Recent scams identified by the IRS are described below.

- **Rebate Phone Call** – In this scheme, consumers receive a telephone call from someone identifying himself as an IRS employee. The caller tells the targeted victim that he is eligible for a sizable rebate for filing his taxes early. The caller requests the target's bank account for the direct deposit of the rebate; if the target refuses, he is told that he cannot receive the rebate. This phone call is a scam. The IRS does not provide advance payments to taxpayers, force taxpayers to use direct deposit or gather personal information by telephone.
- **Refund Email** – Unsuspecting consumers receive a bogus refund-related email, purporting to come from the IRS, telling the recipient that he or she is eligible for a tax refund. Recipients are instructed to click on a link to access a refund claim form, and are then asked to provide personal information that scammers can use to access the victim's bank or credit card account. These emails are phony – the IRS does not send unsolicited email about tax account matters to individual, business, tax-exempt or other taxpayers.
- **Audit Email** – Another new scam surfacing at this time of the year comes in an email advising individuals that his or her tax return will be audited by the IRS; a tactic likely to get almost anyone's attention. The email instructs the recipient to click on links to complete forms with personal and account information, which the scammers will use to commit identity theft. These emails are also phony; the IRS does not send unsolicited tax account related emails to taxpayers.

Anyone who believes that they may have been an intended target of one of these scams should preserve the information received and contact the Carpentersville Police Department.

Additional information on tax-related scams is available from the Internal Revenue Service at www.irs.gov or from Officer Salvaggio at the Carpentersville Police Department at 847-551-3481.

TAX ASSISTANCE FOR SENIORS

Seniors (age 60 or older) who need assistance with income tax matters can receive free tax counseling and basic income tax return preparation assistance through AARP's Tax-Aide program. This assistance from trained volunteers is available through April 15th at nearby sites; contact these sites for an appointment:

Dundee Township Library, 555 Barrington Avenue, East Dundee, 847-428-3661

Senior Services Associates, 101 South Grove Avenue, Elgin, 847-741-0404

Lake in the Hills Village Hall, 600 Harvest Drive, Lake in the Hills, 847-960-7460.

TIPS TO AVOID HOME REPAIR FRAUD

The Village cannot recommend a particular contractor, so it is important that residents take the right steps to reduce the risks of fraud. Please keep the following items in mind when contemplating hiring a contractor for home repair, remodeling work, or any type of construction activity:

- Ask for proof of insurance, local references, and to see the contractor's license issued by the Village of Carpentersville.
- Get more than one estimate and get them in writing. Don't fall for high pressure sales tactics and prices that seem "too good to be true."
- Inspect the contract carefully. Check to see that it includes:
 - the contractor's full name, address, and telephone number
 - a detailed description of the work to be performed
 - the starting and estimated completion dates
 - total cost for work performed including charges for estimates, and
 - the schedule and method of payment including down payment, subsequent payments, and final payment.
- DO NOT make subsequent or final payments until you are satisfied with the work.
- DO NOT make the final payment until you get lien waivers. This protects you from claims against you or your property in the event a general contractor fails to pay subcontractors or material suppliers.
- Do not sign a contract that has blank spaces or that you do not understand.
- Find out whether the contractor guarantees his or her work and products.
- Remember, you have three business days to cancel any contract if the sale is made and signed at your home. The contractor CANNOT take this right away from you by initiating work, selling your contract to a lender, or any other tactic.

The following are typical examples of home repair rip-off schemes:

- Unsolicited door-to-door salespeople with no local connections offer to do home repair work for substantially less than market price.
- A company which lists only a telephone or post-office box number solicits for repair work.
- Someone offers to inspect your home for free, especially if they have no authentic identification establishing their business status.
- A contractor demands cash payment and/or full payment before they complete a job.
- A contractor asks for a check payable to a third party.
- A contractor offers to drive the homeowner to his/her bank to withdraw funds to pay for their work.

2009 SIDEWALK REPLACEMENT PROGRAM

The Village of Carpentersville is continuing to replace failed and deteriorated concrete sidewalk throughout the Village. Work will begin early summer on spot sidewalk removal and replacement on residential streets in the neighborhoods west of Route 25, south of Kings Road and north of Lake Marian Road. This work should be completed by late summer.

Village Phone Numbers

Police or Fire Emergency
911

Village Hall
847-426-3439

Fire Non-Emergency
847-426-2131

Finance/Water Billing
847-551-3476

Community Development
(Code Enforcement or Building Department)
847-551-3478

Anonymous Code Violation Tip Line
847-426-9600

Engineering Department
847-551-3480

Police Non-Emergency
847-551-3481

Anonymous Crime Tip Line
847-551-3488

Public Works
(Street Light Outage)
847-836-2464

Wastewater Facility
847-551-3490

Water Facility
847-551-3492

Underground Division
847-551-3493

Street Division
847-551-3494

Report Pot Hole Locations
847-551-3495

**After hours or weekend sewer backups
or water problems requiring village response.**
847-428-8784

2009 - 2010 VEHICLE STICKERS GO ON SALE MAY 1ST

Village ordinance requires all vehicles registered in the Village of Carpentersville to purchase and display a Village vehicle sticker annually. Stickers go on sale May 1, 2009 and are valid from July 1, 2009 to June 30, 2010.

Fees are as follows:

Vehicle Type	Cost if purchased		
	5/1/09 - 7/1/09	7/2/09 - 8/1/09	Cost if purchased after 8/2/09
Passenger Car or SUV.....	25.00.....	50.00.....	75.00
Truck, B-class	30.00.....	60.00.....	90.00
Motorcycle	12.50.....	25.00.....	37.50
Vans or Buses.....	30.00.....	60.00.....	90.00
Taxis and Livery cabs.....	30.00.....	60.00.....	90.00
Trucks > 8,000 lbs.....	Varies by class, please call for fee schedule		

Seniors and Disabled Veterans can purchase one (1) sticker per household for \$1.00, proof is required.

Don't forget to buy your dog tags! All dogs residing within the Village of Carpentersville must be registered. Tags are \$3.00 each if purchased by July 1, 2009.

Water/Sewer Bill Payments – If you are having trouble paying your water/sewer bill please contact the Water Department as soon as you receive your bill. The Village offers a variety of payment options, including credit cards and partial payments. Please call 847-551-3476 for more details.

Please Read! Due to software upgrades water meter read dates may appear incorrectly on your water/sewer bills. Please know that all water/sewer bills are calculated quarterly based on actual usage, read dates have not and will not change.

CRIME PREVENTION TIPS

Community Resource Officer Michael Salvaggio offers the following tips:

- Close your garage door each night before you go to bed.
- Secure all vehicles parked outside overnight, locking the doors and removing any valuable items from inside the car.
- Residents who have firearms in their homes can request a gun lock from the Carpentersville Police Department to secure the firearm at no cost (while supplies last).
- When going on vacation, remember to fill out a "Vacation Check" form at the Carpentersville Police Department so your home can be checked daily.

You can contact Officer Salvaggio via email at msalvaggio@vil.carpentersville.il.us or phone 847-551-3481 for more information.

HOLIDAY REFUSE PICK UP SCHEDULE FOR 2009-2010

Mark your calendar for these holidays that will affect your refuse pickup or just clip and post this handy schedule for reference throughout the year and save yourself from hauling the trash to the curb a day early - or missing your pickup entirely for the week.

Date	Holiday	Change to Pickup:
Monday, May 25, 2009	Memorial Day.....	Pickup will be a day behind the entire week
Saturday, July 4, 2009	Independence Day.....	No delay in pickup
Monday, September 7, 2009	Labor Day	Pickup will be a day behind the entire week
Thursday, November 26, 2009.....	Thanksgiving Day	Thursday & Friday pickup will be delayed a day
Friday, December 25, 2009.....	Christmas Day	Friday pickup will be delayed a day
Friday, January 1, 2010.....	New Years Day	Friday pickup will be delayed a day

HOUSEHOLD HAZARDOUS WASTE

The Village has received numerous calls on how to dispose of household hazardous waste (HHW) and what exactly is considered HHW, which must be disposed of properly. In order to dispose of these materials Carpentersville residents may call 800-449-7587 to schedule a pick up of your HHW. The service is operated by Curbside, Inc. and is sponsored by Kane County, the City of Elgin, and the Village of Carpentersville and South Elgin.

If a list of HHW items is needed please go to the Kane County Recycling web site at <http://www.co.kane.il.us/Environment>.

REFUSE AND WHITE GOODS STICKERS

Refuse and white goods (appliance) stickers cost increases to \$2.60 per sticker on May 1, 2009.

Residents are reminded that if you have excess refuse that does not fit into the refuse cart, regardless of the size, you must purchase a sticker and place it on the bag in order for ARC Disposal to pick it up.

White goods are appliances that contain CFCs and HCFC refrigerant gas, capacitors containing PCBs, mercury switches, or other hazardous components. White goods include such items as stoves, refrigerators, freezers, microwaves, air conditioners, dehumidifiers, humidifiers, water heaters and furnaces. Residents need to affix ten (10) stickers to the appliance in order for it to be picked up by ARC Disposal.

Residents are encouraged to use the disposal service provided by the store where the appliance is purchased. Often the cost of the disposal is included in the delivery cost.

REFUSE & RECYCLING CARTS

All Village residents should have received a green 95-gallon refuse cart (holds 12 thirteen-gallon kitchen refuse bags), and a blue 65-gallon recycling cart (holds six to seven thirteen-gallon kitchen refuse bags). On each cart is a serial number. Please write down the serial numbers for both and keep them in a safe place. Should one or both carts disappear, please file a police report including the serial number; if the cart is found it will be returned. If replacement carts are needed, contact the Assistant Village Manager. Please provide a police report number.

Attention seniors and disabled individuals who are already receiving the Village's water/sewer and vehicle sticker discount; you have the option to change to a smaller cart (35-gallon that holds up to three thirteen-gallon kitchen refuse bags) for refuse and recycling.

If you are a senior or are disabled and have not yet come in to request the discounts, here is what you need to do. Seniors need to bring in their driver's license or something that proves your age to the Finance Department at Village Hall. For those with disabilities you need to bring in your Social Security Disability award. If the award was given several years ago please bring in a statement or a check stub showing that you are still receiving the benefit. Your account will then be adjusted for the discount.

For more information or to schedule a cart replacement, please contact the Assistant Village Manager at 847-426-3439, ext. 213.

PUBLIC WORKS WEEK MAY 17-23

National Public Works Week (NPWW) is a celebration of the tens of thousands of men and women in North America who provide and maintain the infrastructure and services collectively known as public works.

We would like to thank all Public Works Employees for their hardwork and dedication to the Village of Carpentersville:

Employee Name	Year(s) of Service
Ralph Braschnewitz.....	1
Mauro Martinez, Jr.....	2
Kenneth Tribulak	2
Harold Grigsby	3
Felice Grandinetti.....	3
Rick Thurow	3
Tony Orians	3
Shawn Rader.....	3
Elroy Churkey.....	3
Joseph Egler.....	3
Donald Hebert.....	4
Jason Lino	4
Gary Gilly	4
Antonio Bonilla	4
Christopher Colon	5
Michael Calabrese.....	5
Brian Matejkowski	5
David Bokhoven.....	5
Robert Eichinger.....	5
Jack Clifton	5
Michelle Rodriguez	6
Paul Lacroix.....	7
Bryan Sunderlage.....	7
Gary Pierce.....	9
Charles Duckett.....	10
Thomas Szekeres.....	10
Ronald Neisler.....	10
Scott Hartzog	11
Paul Nesper.....	11
Dan Culp	11
David Hernandez.....	11
Chris Settipani.....	15
Spencer Peterson.....	15
Brian Lavender	15
Dean Gorter	15
Jeffrey Campbell	16
Donn Valentine.....	21
Kenneth Smith.....	21
Timothy Neely	23
James Callahan	24
Craig Jensen.....	25
George Stange	29
Warren Nerge.....	35
Robert Jeschke	36
John Schwartz.....	37
Joseph Warczak.....	38

FORECLOSURE PREVENTION COUNSELING

Are you facing an interest rate adjustment that will result in payments you can't afford? Are you having trouble communicating with your lender?

Kane County homeowners facing the prospect of defaulting on their mortgage may benefit from foreclosure prevention counseling. Depending on the situation, certified counselors can assist homeowners in establishing repayment plans, modifying the terms of their mortgage, or refinancing altogether (i.e. adjustable-rate to fixed-rate mortgage). Free, confidential, one-on-one counseling services are available to all Kane County households, regardless of income. In northern Kane County (Carpentersville), contact Neighborhood Housing Services of the Fox Valley at 847-695-0399 or go to www.nhsfelgin.org or stop by their neighborhood office, 163 E.Chicago St., Elgin 60120

A FEW PERMIT REMINDERS

The Village building inspection staff offers courtesy pre-permit application inspections for remodeling and other projects to assist applicants with defining scope, which can reduce costs and save time.

Construction permits expire six (6) months after they are issued. All permit work must receive and pass a final inspection. If the work is not completed, inspected, and in compliance with Village ordinances within six (6) months, the permit will need to be renewed requiring a renewal fee of 25% of the original permit cost.

There is a \$50 re-inspection fee for all failed permit inspections and for code enforcement complaint inspections and re-inspections and rent re-inspections. Avoid this fee by ensuring that permit work is professionally performed and completed and that existing properties and structures are maintained in good condition and not negatively impacting public health, safety or welfare.

For more information, please contact Community Development at 847-551-3476.

CONTRACTOR LICENSING REQUIREMENTS

Any contractor or entity that is responsible for and engaged in construction activity in Carpentersville is required to be licensed by the Village. There is a \$100 annual licensing fee required in addition to a performance bond and certificates of insurance for worker's compensation, liability, and property damage. State licensed plumbing and roofing contractors are exempt from local licensing requirements. An application for a contractor license and more information is available on the Village website. You can also contact the Community Development Department at 847-551-3478 with questions.

NEW WATER METER READ SYSTEM

In August 2008 the Village Board approved the installation of a new radio frequency fixed base water meter read system. The system consist of three (3) read collectors mounted atop of water towers that read the newly installed meters four (4) times per day and then send the readings to a computer located within the Finance Department. Benefits of the read system include increased efficiency, leak detection, revealing unauthorized use of water in vacant homes, and the ability to generate reports of daily water consumption.

Call the Water Facility at 847-551-3492 and schedule your meter change out today.

VEHICLE IMPOUNDMENT CONTINUES

The Carpentersville Village Board adopted an ordinance in 2007 authorizing the towing and impoundment of vehicles used by persons who commit serious traffic violations.

Since last year, drivers who have been stopped by Carpentersville Police Department officers and charged with certain serious traffic violations have had their vehicles towed and impounded. Owners of these vehicles must pay an administrative fee of \$250.00, plus applicable towing and storage fees, to reclaim their vehicles. The violations which will result in towing and impoundment of a vehicle include:

- Driving Under the Influence of Alcohol or Drugs (DUI)
- Driving with a Suspended or Revoked Driver's License
- Driving without a Valid Driver's License
- Driving with a Driver's License Expired more than 6 months
- Driving without Valid Liability Insurance
- Driving while wanted on an active Illinois warrant for failure to appear to answer charges of DUI, or Revoked, Suspended or No Valid Driver's License

Vehicles will not be impounded if an authorized, properly licensed and unimpaired driver is promptly available to remove the vehicle from the location of the arrest, unless the arrest is for failure to have liability insurance.

Vehicle owners may obtain the release of vehicles towed and impounded under this ordinance, pending a hearing, by posting a bond of cash, money order or certified check in the amount of \$250.00, and by paying the accrued towing and storage fees. The vehicle owner may file a written request within 10 days for a hearing before an administrative hearing officer to challenge whether a violation of the code leading to the tow and impoundment has occurred.

If the hearing officer determines that the violation occurred, the bond posted is applied to the administrative fee of \$250.00. If the hearing officer rules that the vehicle was not used in one of the violations listed above, the vehicle or the bond will be returned to the owner.

If the owner of a vehicle which is towed and impounded under this ordinance fails to reclaim the vehicle within 30 days, the vehicle may be disposed of as an abandoned and unclaimed vehicle.

STREETLIGHT OUTAGE

If a streetlight is out or not working properly, please report it to the Public Works Department at 847-836-2464. Streetlights that are mounted on aluminum poles are the responsibility of the Village to have repaired, which typically requires 3 to 5 days after being reported. Streetlights that are mounted on wood poles are the responsibility of ComEd to repair, which sometimes require a month or longer after being reported.

**Village Hall
will be closed**

**Monday, May 25th
in observance of Memorial Day**

**Friday, July 3rd
in observance of Independence Day**

This newsletter is published by:

The Village of Carpentersville
1200 L.W.Besinger Drive
Carpentersville, IL 60110
Web site: <http://vil.carpentersville.il.us>

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Spring 2009

PRESORTED STANDARD MAIL
U.S. POSTAGE
PAID
CARPENTERSVILLE, IL 60110
PERMIT NO.59

POSTAL PATRON LOCAL
Carpentersville, IL 60110



NEW BUSINESS OPENINGS IN TOWN...

- **Tractor Supply Company** - Meadowdale Mall - 150 N. Kennedy
- **Fox Shipping** - 2160 Randall Road
- **Goodwill Industries** - 7777 Miller Road
- **Chase Bank** - 2163 Randall Road
- **National City Bank** - 2429 Randall Road
- **Third Eye Communications of Illinois** - 2341 Randall Road
- **Ritmo Nacional** - 91 South Kennedy Drive, Unit K
- **E Dpaolo, Inc.** - 225 South Kennedy Drive
- **Buddeez Smoke Shop** - 3 Washington Street
- **SelectRemedy** - 223 West Main Street

RAIN GARDENS

A rain garden is not a pond!! A rain garden can, however, be a good resource to help you fix that nuisance drainage from a sump pump or downspout.

A rain garden is a small, designed depression area in your yard that contains native plants that, by their nature, absorb water like a sponge. A properly designed rain garden should not hold water for more than 24 hours. They help to provide improved water quality, control flooding and erosion, and provide habitats for birds and butterflies. Any size rain garden can be a benefit to the environment.

A really dedicated homeowner can create a rain garden large enough to handle all of the roof runoff from the downspouts, driveway, and the sump pump. For most of us though, a small rain garden to take care of a constantly damp area in the yard or to capture the sump pump runoff is more than enough. If you are interested in learning more, check out your local nurseries or these websites:

www.standingupforillinois.org (click on the rain garden tab)
www.cityofchicago.org/environment (click on "publications")

ON-LINE BILL PAY

Residents can now pay water/sewer bills and renew vehicle stickers on-line. For more Information visit the Village website at <http://vil.carpentersville.il.us>.

WASHINGTON STREET LAPP PROGRAM

In 2008, the Village received grant funding in the amount of \$120,000 for 75% of construction costs through the Local Agency Pavement Preservation (LAPP) program. Village in-house staff has prepared design plans for the resurfacing of Washington Street from Williams Road to Main Street and Main Street from Wisconsin Street to Washington Street. This work will consist of milling and resurfacing 2-inches of asphalt along with the replacement of failed and deteriorated concrete sidewalk at all intersections. Work should begin late summer and should be completed by late fall.

2009 MFT STREET RESURFACING PROJECT

Several streets are proposed to be resurfaced using monies received from the State's Motor Fuel Tax Fund. Work will begin early summer and should be completed by late summer. This work consists of milling and resurfacing 2-inches of asphalt, along with the replacement of failed and deteriorated concrete sidewalk at various intersections on these roadways:

- Birch Street (Hickory Drive to Redwood Lane)
- Walnut Street (Hickory Drive to Birch Street)
- Fir Street (Route 25 to Birch Street)
- Golfview Court (Golfview Lane to End)

HELM ROAD IMPROVEMENT PROJECT

This winter Village in-house staff completed design plans for improvements to Helm Road from Illinois Route 25 to Papoose Road. This work includes minor sidewalk and curb repair, drainage improvements and new pavement. This project will be bid late spring with work scheduled to begin in the summer.